



RETURNS FORM

Please send your return to: Janeo Jewels, Peter Pal House, Albion St, Leicester, LE2 5DE, UK

Name: _____

Order Number: _____

Contact Telephone Number: _____

Reason for Return:

- Enclose a copy of the Invoice we sent you with the order, inside your returns parcel.
- **ANY RETURNS MUST BE SENT BACK IN SAME CONDITION AS THEY WERE SUPPLIED**
- Returns of Earrings will only be accepted if they were UNWORN, for obvious reasons, and with attachments.
- Returns must reach us within 14 days from goods delivered to you.
- We will refund your credit card with the purchase value and the actual cost of shipping you paid.
- We recommend that you return the parcel by following method , as proof of sending is available.
- **Send us your Returns via Royal Mail Recorded Delivery - 2nd Class.**
- You will need to fill in the Recorded Delivery Slip available at the post office and keep a receipt for your records.
- Janeojewels will refund you the full amount of value of goods purchased and the postage you paid which will be visible to us on the packet returned, within 30 days of receiving your return.